

Electronic Acknowledgement Receipt

EFS ID:	4406069
Application Number:	09828414
International Application Number:	
Confirmation Number:	5145
Title of Invention:	Methods and systems for customer relationship management
First Named Inventor/Applicant Name:	Oumar Nabe
Correspondence Address:	John S. Beulick Armstrong Teasdale LLP One Metropolitan Sq., Suite 2600 - St. Louis MO 63102 US 3146215070 -
Filer:	Daniel M. Fitzgerald/Gail Maloney
Filer Authorized By:	Daniel M. Fitzgerald
Attorney Docket Number:	17207-00009
Receipt Date:	05-DEC-2008
Filing Date:	06-APR-2001
Time Stamp:	18:15:48
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$130

RAM confirmation Number	2050
Deposit Account	012384
Authorized User	

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.17 (Patent application and reexamination processing fees)

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part /.zip	Pages (if appl.)
1		Amendment.PDF	785611 6c72ca37d4bda2f3fe941c4f2058d3db2b9b 12bb	yes	19
Multipart Description/PDF files in .zip description					
Document Description		Start	End		
Amendment/Req. Reconsideration-After Non-Final Reject		1	1		
Claims		2	8		
Applicant Arguments/Remarks Made in an Amendment		9	16		
Extension of Time		17	19		

Warnings:

Information:

2	Fee Worksheet (PTO-06)	fee-info.pdf	30077 10d18e09dca034e041dbcc2c53b9032c249 0e874	no	2
Warnings:					
Information:					
Total Files Size (in bytes):			815688		

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.